

Please prepare your  
phones/laptops for  
participating in an online  
survey

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# Getting the best out of the LFA - CT relationship

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LFA TRAINING 2019/20

Quentin de Hemptinne – Fund Portfolio Manager  
Georgi Kosturkov – Finance Specialist

# Agenda

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Introduction &  
Case study 1

Survey &  
Case Study 2

Conclusions

# The Global Fund Values

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At the Global Fund, we share one mission and one culture. Our organizational culture is based on the values we all embrace as people and as a team. These values greatly influence how we engage internally, as well as with partners outside the organization.

By really living the values in our day-to-day work, we all help to define the Global Fund's personality and shape the way people think about the organization. Our values also foster excellence and greater fulfillment in the workplace.

Living our values makes us a better Global Fund.

## Our Values

### Integrity

Be consistent, honest and transparent in what we say and do.

### Respect

Treat everyone with consideration, dignity and open mindedness.

### Passion

Use our energy and enthusiasm to focus on the people we serve.

### Collaboration

Work together and communicate in ways that build a climate of cooperation.

### Innovation

Find new and creative solutions, challenge each other to be ambitious, and take measured risks.

### Effectiveness

Identify and achieve goals in a sustainable way.

# Why are we discussing this topic and what do we want to achieve?

A functioning LFA-CT relationship is fundamental for successful collaboration and quality assurance services on which CTs can base grant management decisions.



## Challenges:

- Limited face-to-face interaction.
- Different cultural and professional backgrounds.
- Different expectations and needs.
- Different styles of working, levels of information.



## Relationship aspects

- Trust
- Diversity
- Mindfulness
- Interrelatedness
- Respect
- Varied interaction



**Effective communication**

## **Aim of the session:**

- Identify building blocs of well-functioning LFA-CT relationship
- Highlight challenges and how they manifest themselves in day-to-day work
- Share good practices, incl. those for dissemination to CTs

# Case Study 1 – CT Mission

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- In groups at your tables, discuss the case study and answer the questions.
  - **WHO** should have communicated **WHAT** and **WHEN** to **WHOM**?
  - In your LFA-CT relationship, are there any **best practices** being implemented, which are designed to avoid the communication challenges presented in the scenarios?
  - What other practices can you think of which could help to avoid situations described in the scenarios?
- Please take 20 minutes.
- We will then collect the answers & identified best practices.

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# Survey

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1. You will have received the link to an anonymous survey.
2. Please open it and complete this short survey.

# Case Study 2 - DQR

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- In groups at your tables, discuss the case study and answer the following questions:
  - What are the **actions** that the different stakeholders should take **to address/avoid this type of situation**?
  - In your LFA-CT relationship, are there any **best practices** being implemented, which are designed to avoid the communication challenges presented in the scenarios?
  - What other practices can you think of which could help to avoid situations described in the scenarios?
- Please take 20 minutes.
- We will then collect the answers and identified best practices.



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Survey

Case Studies

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